

Appendix 5 Sub-processors and transfer to third countries outside EU

This Appendix forms part of the Agreement.

A. General Authorisation for use of Sub-processors

1. The Controller hereby gives the Processor its prior general authorisation to use Sub-processors. A list of Sub-processors currently used by the Controller is set out in the table set out below.

B. Required Sub-Processor

Microsoft Azure is the underlying infrastructure for the entire Analyzer software platform including hosting, database and backup storage. All data is kept within EU and provided by highly secure and scalable hosting centres in Ireland and the Netherlands. For more information on Microsoft Azure visit www.analyzer.com.

Name	Corporate Address	Processing Location	Hosting Platform	Description of processing activity
Microsoft Corporation	1 Microsoft Way Redmond, WA 98052 USA	Dublin, Ireland (EU) Amsterdam, The Netherlands (EU)	Microsoft Azure	Hosting Analyzer Platform

C. Optional Sub-Processors

Certain features or Services within the Analyzer platform, can be chosen by the user. In these cases, the following Sub-processors apply.

For more information on these visit www.analyzer.com.

Name	Corporate Address	Processing Location	Hosting Platform	Description of processing activity
MailJet (Mailgun Technologies Inc.)	112 E Pecan St. #1135 San Antonio, TX 78205 USA	Frankfurt, Germany (EU) Saint-Ghislain, Belgium (EU)	Google Cloud	Sending of e-mails. E.g. invitations to surveys and reports. Mailjet is hosting the e-mail engine.

SendGrid (Twilio Inc.)	375 Beale St. #300 San Francisco, CA 94105 USA	Herndon, VA (USA) Las Vegas NV (USA) Chicago, IL (USA)	Amazon Web Services	Sending of e- mails. E.g. invitations to surveys and reports. Sendgrid is hosting the e- mail engine.
Zendesk	989 Market St San Francisco, CA 94103 USA	Frankfurt, Germany (EU) Dublin, Ireland (EU)	Amazon Web Services	Support system. E.g. when users request support through a ticket within Analyzer or by sending a mail to support@analyzer.com .

D. Transfer of Personal Data to third countries outside EU

1. Controller hereby authorizes the Processor to transfer Personal Data for processing by its Sub-Processors at their processing locations in the third countries or territories outside EU, that are specified in above table. Processor must ensure that the transfer of the Personal Data to the third countries mentioned in the above table is lawful, including i.e. that, there is legal basis ensuring an adequate level of protection of the transferred Personal Data.
2. The legal basis for such transfer may be in the form of:
 - The Commission’s decision in accordance with Art. 45(3) of the GDPR that the third countries in question ensures an adequate level of protection; or
 - Standard Contractual Clauses (SCC) (Controller-Processor).

Controller hereby authorises Processor to enter into Standard Contractual Clauses (SCC) (Controller-Processor) on behalf of the Controller for the transfer to Sub-Processors outside EU in order to provide for a legal basis of transfer including such other appropriate safeguards as is required in order to ensure the lawful processing of the Personal Data in compliance with the GDPR.